

# BUSINESS **INSIGHTS**

An Online Festival of Business & Innovation

# LIVEstream

# Creating Brand – Trust & Recognition

Wednesday 18 November, 3:00pm

### Book your tickets

http://bit.ly/BI20-2\_Gloucestershire-Focus

If you have any questions for the panel prior to the event, you can email them to **BI20.2@business-shows.co.uk** (please quote the event title in your email).













Cathryn Hage – Pentacom PR & marketing
Neil Morgan – Neil Morgan Design
David Jackson – Manager, Marketing Cheltenham
Chris Nyland – Nettl



Pentacon



Michael Ellyatt - Brand, Creative and Communications Strategist



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# **Creating Brand - Trust & Recognition**

Brand is one of the most important assets for any business or organisation. When customers and prospects interact with our brand – whether visually, in conversation, emotionally or by reputation, how do they react? Will they immediately recognise the brand or will they struggle to position the business and the services or products it offers? If they do recognise it, what is their immediate emotional response? Good, bad or indifferent? Why is that and how did we get to that point. Importantly, how did they arrive at that reaction? Do our customers, trust our brand and what it says about how and why we do business? A panel discussion chaired by Cathryn Hage from Pentacom PR & Marketing covers these important questions and aims to shed light on how people perceive brand and how we can influence them in their thought process.



#### **Cathryn Hage**

Cathryn is a freelance marketing professional having worked across the communications spectrum for clients in B2B and B2C. Her experience has touched many industries including engineering, health & wellbeing, food & beverage, electronics, clothing and

sport. With her roots in PR and the written word, she can often be seen on social media and blogging as digital marketing content forms an important element of work today. Cathryn is very active in fundraising as a Trustee of the Pied Piper Appeal children's charity, and also holds vice chair and sponsorship at Cirencester Rugby.

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